

The Green Sheet



Central Pennsylvania Golf Course Superintendents Association

Volume 10 Issue 4 June 2002

June Meeting

Moselem Springs Golf Club

June 17, 2002

11:15 AM - Speaker
12:00 Noon - Lunch
1:15 PM - Shotgun
Following Golf - Cocktails/Snacks

There will be a CPGCSA Board of Directors Meeting at 8:30 AM.

Superintendent Profile

Byron "Corky" Knoll has been at Moselem Springs Golf Club since 1966. Corky is a graduate of Penn State University class of 1963. Corky is a past president of CPGCSA. His hobbies include golf, hunting, and anything that is not on his golf course. Corky has 3 children and 4 grandchildren.

Golf Course Profile

Moselem Springs Golf Club is a private golf club. It was designed and constructed by George Fazio from September 1962 to July 1964. The course opened for play that same July. One of Moselem's highlights was hosting the USGA Woman's Open in July of 1968. Along with golf, members can enjoy overnight stays in the club's motel rooms.

684 Eagle Road Fleetwood, PA 19522 Phone: 610.944.7616 msgc@moselemgolf.com

Golf Attire - No jeans

Mid-Atlantic USGA Update

Changing Weather Patterns Alter Course Playability

By Keith Happ, Agronomist updated 5-29-02

Recent shifts in weather have made turf conditioning difficult. A return to more wet weather has made the most basic of turf maintenance programs a challenge to complete. In some areas of the Region it has been almost impossible to mow without causing mechanical damage.

The weather patterns also have promoted aggressive Poa annua seed production. This has affected putting quality, and there is a fine line between preparing the surfaces for play and pushing them over the edge. Turfgrass managers need to have control of turf growth during the spring. Spring is the time to prepare for potential summer harsh weather.

Many turf managers have been pushed to increase green speeds during periods of Poa annua flowering. A recent article in USA Today (5/16/02) highlighted this fact. When asked, golfers state (34.5%) that green speed is the most important aspect of course conditions. Excessively low mowing heights combined with other aggressive cultural practices can be a formula for catastrophic turf failure! Poa annua uses a tremendous amount of energy to produce the spring flowers (seeds). When the plant is in a weakened state it is much more susceptible to infection from disease. This was experienced last season when severe outbreaks of Anthracnose damaged Poa annua putting greens on many courses. There are many factors that affect putting green performance. Contact our offices for further information. A booklet, Factors Affecting Green Speed, is available.

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President's Message

Let's see now. May 20th. Low 36. High 58... After a perfect 1.2" weekend rain!

It is often easy to get caught up in complaining about the weather, but I don't think this year could have started out any better for growing grass, especially in the midst of a drought emergency. I'm sure water deficits have been reduced with the recent significant rains and lower than average temperatures. I hope you are all receiving the perfectly timed rains that we are. I thought it was quite interesting the other day that there was a flood watch during a drought emergency! I have been guilty in the past of complaining about inaccurate forecasts but even they have been pretty accurate this year, at least in my area!

We had a great turnout for our joint meeting at Penn National (65+). I want to thank Matt Strader and his crew for providing a great golf course. What a beautiful layout! If Matt would have been in charge of the weather, I'm sure he would have had it different but I think everyone had a great time, regardless. It was good to see the meeting so well attended considering how far people had to travel, especially the Keystone members. John Gehman had the quote of the day as he blurted out; "Playing golf in weather like this is about as much fun as chewing on glass!" Only he could think that one up! It really wasn't that bad, John.

As I mentioned at the meeting, please observe the registration deadlines for monthly meetings. These deadlines are determined by the hosting superintendent and hosting club to allow them time to adequately plan their meals and golf schedules for the meeting day. If you are sending in your meeting reservation form at the last minute and you are not sure if it will get there by the deadline date, please fax your form or notify Wanda that you are coming.

Also, we are beginning to put together a CPGCSA welcome packet to send out to new superintendents who have moved into the area. If anyone has moved near you, please notify Wanda so we can get information about our association to them.

I look forward to a great meeting at Moselem Springs. See you there!

Directions to Moselem Springs Golf Club

From King of Prussia Area:

• Take Route 422 West. After bypassing Pottstown, expressway will end. Stay on Route 422 to 1st traffic light and turn right on Route 662. * Proceed North on Route 662 for 18 miles through Yellow House, Oley, Pricetown and Fleetwood to traffic light at intersection of Routes 222 and 662 in the village of Moselem Springs (West of Kutztown). Continue on Route 662 1-1/4 miles past this light and bear right onto Eagle Road, cross iron bridge and travel 1/4 mile to driveway. Turn right to Club House on top of hill.

From Pennsylvania Turnpike:

 Exit Route 100 (Downingtown) and travel North on Route 100 to Route 422 West and proceed as above. * Note: From Northern Montgomery County, Route 73 connects with Route 662 and 222. PRESIDENT
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Membership News

The following individuals have applied for membership into our association. If there are no written objections within the next seven days, they will be accepted into CPGCSA at the next meeting.

Dale Andrew, Sales Representative	
Finch Turf Equipment Class Al	F

Ryan Freed, Superintendent
Regent's Glen Country ClubClass B

Andy Grove, Assistant Superintendent Gettysburg Country ClubClass C

Raymond Zelek, Sales Associate
Tuckahoe Sand & Gravel Co. Class AF

We would like to welcome the following individuals into our association.

> Nelson Berry, Assistant Superintendent Chambersburg Country ClubClass C

> Sean R. Jordan, Assistant Superintendent Saucon Valley Country Club..............Class C

Thomas Malehorn, Sales Representative United Horticultural Supply........... Class AF

Scott Schukraft, Director of Golf Course and Grounds

Huntsville Golf Club Class A

If you know of anyone who is interested in membership into the association, please have them contact Tom Kintzer, Blue Mt. View Golf Course (717) 861-5722.

CPGCSA Annual Family Picnic

Saturday, October 5, 2002 Creekview Park

Advice to Players

United States Golf Association May 21, 1923, Issue #139

The author of "The Golfer's Rain Jacket" is evidently a golfer. There is much feeling embodied in his set of "Don'ts." We pass along his advice.

"Don't move, talk, whistle, cough, sneeze, groan, grunt or even think loud -- while a stroke is being played.

"Don't stand close to, in front of, behind or cast shadows across the player's line -- while he is addressing a "putt." If the ball "rims" the cup it then becomes your duty to restrain the player from any acts of violence.

"Don't play from a tee until the party in front have all played their second strokes, replaced their divots, relighted their pipes, concluded their golf stories, collected their caddies, selected their next clubs -- and are well out of range.

"Don't play up to a putting green until the party in front have all holed out, practiced their missed putts, replaced the flag, fixed up the score cards, exchanged the putters for drivers -- and all players and caddies are off the green.

"Don't be vexed if the players in front can't find their lost ball. Should they, eventually, signal you to "play through" (and then play along with you), show your appreciation by giving each of them a cigar. The "Flor de Killdead" is made for this purpose, and is sold by all fireworks stores.

"Don't fail to fill up and to smooth over neatly all footprints in the bunker sand. If you carry in your bag a small garden rake, a bricklayer's trowel and a wire broom, the operation will require only about half an hour.

"Don't neglect immediately and properly to replace the turf. A small sprinkling can, a canteen of water, an ordinary rolling pin, a package of grass seeds and one pound of dehydrated ostrich manure, added to your equipment, will reduce this obligation to a mere pleasure!"

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USGA Update.....cont'd from page 1

There are many strategies that can be used to manage Poa annua when it is flowering. Multiple mowings, for example, can be used to try to maintain more consistent ball roll. Grooming can be used to sever seed stalks without adversely bruising the turf. Groomer attachments should be set no deeper than 1/64th-inch below the height of cut. The goal is to remove and collect seeds when regular mowing is performed. Using more aggressive techniques may provide a short term benefit, but bruising the turf in the spring can easily lead to long term problems like stimulating anthracnose disease.

As with any technique there is a point of limited returns. During the spring, make every effort to control mechanical stress. The turf manager must have complete control to implement programs in a timely and proactive manner. Golfer's patience is a must!

As always, if the agronomists of the Mid-Atlantic Region can be of any assistance contact Stan Zontek (szontek@usga.org) or Darin Bevard (dbevard@usga.org) at 610-696-4747 or Keith Happ (khapp@usga.org) at 412-341-5922.

Richard "Dick" Kline, Sr. Honored

Richard A. "Dick" Kline, Sr. was honored for his 51 years of service at the Waynesboro Country Club on Saturday, May 11, 2002.

The ceremonies began with the dedication of the tenth hole to Mr. Kline. A plaque was erected at the tenth tee citing Dick's professional manner and dedication to the club.

Following dinner, Dick was "roasted". Eldon Joiner, former club pro at Waynesboro Country Club, emceed the proceedings. Dick and Eldon reminisced of their 51 years of friendship and working relationship. Several other friends shared some of their favorite memories.

Mr. Kline was given a plaque, similar to the one on the tenth tee, to hang at his home. He was also issued a lifetime membership to the Club.

Dick's fifty-one years of service is quite an accomplishment. It is a true sign of loyalty and dedication. Mr. Kline can be proud of his achievement.

Heather and Gorse By Mark V. DelSantro, CGCS

The Zen-like beauty of a three-year-old child's mind... about a month ago, I mentioned to my son, Zachary that his birthday was coming soon. For the week that followed, I observed him frequently looking out the front window. When I inquired what exactly he was doing, he replied, "Daddy, I'm waiting for my birthday to get here!" If only life as an adult could be so simple and honest.

As a career update... I'm still employed and sincerely enjoying my technical field consultant responsibilities. I thought I'd miss being a superintendent more, although it's still relatively early. I'm sure Mr. Snyder would agree that the weekends off with our respective families have been as difficult an adjustment as any. As a golf course superintendent the weekend plans were easy... leave at 5 AM and be home sometime before dinner. Now, I know what my mother went through when my father retired about five years ago. I'm spending more time with my family in one weekend than I probably did in a whole month as a superintendent. I know y'all think I'm trying to be funny, but I'm serious, this isn't as easy an adjustment as you might think! I would say it is definitely for professionals only to attempt... so don't try it at home!!!

One of the things I like the best about my new career is that I get to spend time conversing with so many wonderfully interesting people and listen to their philosophies on life, liberty, and the pursuit of growing quality turfgrass. A few weeks back I spent an hour with a Philly area golf course superintendent, who I've known for only a few years, but amazingly has been at the same outstanding, extremely demanding golf facility for some twenty-five years.

Of all the things we discussed in this visit, the one that stood out the most in my memory was how the green industry has evolved over the past two and a half decades.

Remember the good old days when directly out of college, whether you had experience or not, you could count on getting an assistant job for three to five years and then move onward and upward to managing your own golf course operation?

I remember when I was a young, reasonably stupid starry-eyed boy at the 36-hole Baltimore Country Club golf facility... there were basically two assistants, one worked on the east course and one worked on the west course. Our respective responsibilities (now listen carefully) included spraying all plant protectants, spreading all fertilizer, repairing all irrigation leaks, leading all staff projects and filling in wherever else we were needed.

Presently, I'm an older, much less intelligent teary-eyed father... and somewhere along the way, between the stars and the tears, a serious change in the organizational structure of golf course maintenance operations has taken place. Now golf courses have first assistants, second assistants, third assistants, spray technicians, irrigation technicians, foremen, assistant foremen, junior foremen, Spanish foremen, etc. The kicker is that many of these individuals are college graduates with degrees in an agronomic-related field... can you say supply and demand problem!

For those who may not totally comprehend the complexities of supply and demand relationships, the oversimplified explanation is that the supply of qualified golf course professionals exceeds the demand for those people. The primary result of such an trend is competition for jobs, which means that some older, experienced superintendents are going to lose their jobs and be replaced by younger, more inexperienced superintendents.

My PSU business school experience taught me that this is not an uncommon occurrence, especially considering that a few as ten years ago the relationship was the exact opposite. When I was attending that Midwestern farming college back in the mid-1980's, the same imbalance was happening with those majoring in engineering. Many of those engineers found themselves in graduate school simply because there weren't enough engineering jobs to go around.

In a recent Superintendent News issue, Dr. George Hamilton of PSU stated his opinion that recent college graduates were not to blame for this imbalance in the job market. Let me make myself perfectly clear when I state that I've always found Dr. Hamilton to be extremely intelligent and extremely hip... especially when I happen to agree with him! The fact is that there are many factors that have contributed to this imbalance. To single out recent college graduates as the causal agent is neither intelligent nor hip in any extreme way, shape, or form.

The good news is that, at least in theory, the market will eventually equilibrate on its own, which simply means that at some point in the future supply will equal demand. The bad news is that it's going to take some time to get to that point. The sad news is that one of the direct results of having this highly competitive environment, especially when coupled with a questionable economy, is that the average salary may stagnate or actually trend downward.

The other sad part is that there isn't much any one individual can do to control this phenomenon. I effort to survive stay on top of your superintendent responsibilities to the best of your abilities, subscribe to K.I.S.S. (Keep It Simple Stupid) agronomic theory and hang on tight until the market smoothes itself out.

In the mean time, a little simplistic three-year-old Zen-like philosophy may help... Daddy asks, "Zachary Thomas, why did you just hit the dog with that seven iron?" Zachary answers, "Because I did, Daddy, because I did!" That's my three-year-old, childish, Zen-like, unequilibrated opinion supplied and demanded from the heather and gorse.

BASF

Distinguished Service Award Nominations Due September 1

GCSAA is now accepting nominations from members, affiliated chapters and qualified golf associations for the 2003 GCSAA Distinguished Service Award (DSA). The award is presented to an individual who has made an outstanding contribution to the advancement of the golf course superintendent's profession. The contribution must be significant in both substance and duration. The contribution may be, or have been, regional in nature. The nominee must not have been a recipient of this award in the preceding 10 years.

All nominations and letters of support must be submitted by September 1, 2002, on this official nomination form: http://www.gcsaa.org/resource/dsa.html

The GCSAA Board of Directors will select the recipient(s) of the 2003 Distinguished Service Award during the Fall Board Meeting. For more information, please contact Julie Ramirez at (800) 472-7878, ext. 617 or mailto:jramirez@gcsaa.org.

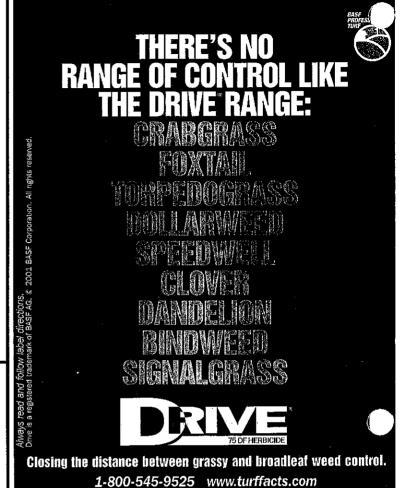
Ten Cannots by Abraham Lincoln

- 1. "You cannot bring about prosperity by discouraging thrift."
- 2. "You cannot help small men by tearing down big men."
- 3. "You cannot strengthen the weak by weakening the strong."
- 4. "You cannot lift the wage earner by pulling down the wage."
- 5. "You cannot help the poor man by destroying the rich."
- 6. "You cannot keep out of trouble by spending more that your income."
- "You cannot further the brotherhood of man by inciting class hatred."
- 8. "You cannot establish security on borrowed money."
- 9. "You cannot build character and courage by taking away man's initiative and independence."
- 10. "You cannot help man permanently by doing for them what they could and should do for themselves."

CPGCSA Merchandise

There will be CPGCSA logo merchandise available for purchase at the June meeting at Moselem Springs GC.

Golf Shirts	\$35.00
Wind shirts	\$40.00
Hats	\$10.00



2nd Place Team—May Meeting



L-R Don Benner, Jeff Patterson, Mike Prest, Dave Nehila

Drought Condition Summary

As reported during the last weekly update, Governor Schweiker extended the drought emergency on May 8, 2002 for up to 90 additional days for 20 counties in the state. Four counties were removed from the emergency list with Huntingdon County returning to normal and Carbon, Monroe and Pike counties moving to drought watch status. Twenty-four counties were returned to normal status from drought watch status. These counties are indicated on the drought status map and in the news release at http://www.dep.state. pa.us/dep/subject/hotopics/drought.

Through the first 28 days of May, precipitation has resulted in continued improvements to stream flows and groundwater conditions, County precipitation totals through May 28th range from 3.4 inches (Fulton County) to 6.7 inches (Warren County). Departures from normal for the first 28 days of May range from 0.1 inches (Fulton County) to 3.2 inches (Warren County). For the past 365 days, precipitation departures range from -15.6 inches (Philadelphia County) to +5.0 inches (Greene County).

As of this morning, the daily streamflow readings were above normal across the entire state except for the Codorus Creek, Yellow Breeches Creek and the Conestoga River Basins which are in the Lower Susquehanna River Basin, and the Christina River Basin and Delaware River (Main Stem) and Pennypack, Frankford, Crum, Ridley and Chester Creek Basins located in the Lower Delaware River Basin. Daily streamflow readings across the state range from 40% of normal streamflow to as high as 588% of normal streamflow. Instantaneous streamflow readings of 162 gages for May 28th at 5:45 a.m. indicate that there was 10 gages with flows less than the 25th percentile and 5 at less then the 10th percentile. It should be noted that there were no record low flows recorded for this date. The 30-day streamflow duration graphs for May 28th reflect the positive affect the recent rainfall has had on streamflows in the Delaware and Susquehanna River Basins. In the Delaware Basin 13 of 18 stream gages are increasing, with 2 duration graphs in watch. Fifteen of the 31 gages show increases in their 30-day average streamflow values in the Susquehanna River Basin, with 1 duration graph in warning. Daily streamflow readings in the Delaware and Susquehanna Basins are now dropping with lowest flows occurring in the southeastern part of the state.

The 30-day duration graphs for May 28th indicate that groundwater continues to respond to the recent rainfall. In the Delaware Basin, only 2 of 14 groundwater-monitoring gages are decreasing, with 4 in emergency, 1 in warning and 3 in watch. In the Susquehanna Basin 15 of 20 gages are increasing. However, 2 remain in emergency, 1 in warning and 1 in watch. At this time of the year, recharge will normally decrease due to the consumption of water by vegetation and evaporation by the hot weather conditions that soon will be upon us. Daily groundwater levels have already begun to drop in most of the monitoring wells in the Delaware and Susquehanna River Basins. Significant rainfall in the southcentral and southeastern areas of the state is still believed to be necessary to maintain the recent recharge improvements provided by the rainfall during the last two months.



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The View From My Eyes!

Jim Jones, CGCS CPGCSA Past President

You would think that after 22 years at the same place your morning thoughts would start to be the same. You look at the same 18 holes day after day! You start to see the same people in the same place. Ever see that movie Groundhog Day.....?

As I have gotten older my morning "mind" tends to drift in many different directions. A few weeks ago, as I was making my way around the course changing cups, I had this interesting revelation. If you are a Doctor, you surround yourself with a staff of other doctors, nurses and lab technicians. If you are a lawyer, you have partners who are also lawyers and a staff of clerks trained in the legal profession. Accountants work side by side with other accountants and bookkeepers. Now take a good look around your shop tomorrow morning when you get ready to start the day. See many other turf professionals in the room. If you are lucky your assistant or spray tech has a degree of some sort. Many of the people in our break rooms got me thinking about this article.

We manage facilities that are worth millions of dollars. We handle hundreds of thousands of dollars each and every year to maintain them in the best possible condition. We all host thousands of players every season. Some of who are the most influential business people of our communities. And who does most of the work that takes care of these fine players get accomplished by.....The Dirty Dozen, Hogan's Heros, the castaways from Gilligans Island!

Look at your crew and think about where they all have come from to make up your team of professionals. My team for example: My assistant was a welder before he came here. I also have a retired auto mechanic, 2 Bethlehem Steel workers, I worker from Three Mile Island, 1 from GPU, I that sold appliances at Sears for thirty years, 1 that worked at a brick factory and a retired Hershey Bears hockey player! This does not count the endless stream of college and high school kids that seem to come and go each and every summer. It's a regular band of gypsies most days when you head out on the course! Many of these folks don't have the slightest idea of what a "turf canopy" is or couldn't spell anthracnose if you spotted them all of the vowels!

What they do have is passion and dedication. They came to you to fill the hours that retirement has brought them and what they give back is the knowledge of how to get a days work done and done right. They might not be turf managers but they care about you and your golf course. They take pride in calling it their own each day they work and at night when they try and explain verticutting to a puzzled wife!

Most of them don't do it for the money. It is probably quite a shock from making 60,000 dollars a year to making 8.00 dollars per hour! They do it because as they have gotten to know you over the years they have grabbed a little of that magic that drives us all everyday. They don't think twice when you ask them to stay and prep for a big tournament or come in on the weekend to catch up on some mowing. Bottom line......They Care!

I guess where I'm going with this is that I'm at the mid point in my working life. What I didn't always see in my twenties seems a lot clearer as I reach my mid forties. Take a moment and thank those guys (and girls) that go to war for you each day. They don't need to be there at 5:30 am all summer—they want to. We couldn't do our jobs without them!

PS......One of you young bucks out there keep a job open for me a few years from now. The only thing is......I can't work Wednesday because I golf, I can't come in Tuesdays because I need to go to the doctor. I might be late on Friday because the exterminator is coming to the house and next week......blah, blah!

For Your Information

If you have any information that you would like included in the July newsletter, please fax information to Wanda at (717) 279-0368 or e-mail to cpgcsa@nbn.net by June 24, 2002.



Golf Results

We finally have a meeting in my area (for those of you who didn't hear, 7 minutes from my house!) and many of you "chickens" quit during the round! I can't believe you left a "little" rain, keep you from finishing! Trust me, you guys WON'T melt!!!

Anyway, the weather was not ideal, as we encountered several "passing" showers. We also had some hail smack us in the face in one of them! The zephyrs were "freshening" at about 30 plus mph, not including the gusts of 73 mph!!!

It was a shame that we didn't have better weather to enjoy the golf course. Matt and his staff had it in fine condition. If you get the opportunity, you should return and play on a nicer day.

The golf event was two better balls net of foursome. I will be checking the handicaps! The results were as follows:

1st Place

George Barger Ted Zabrenski Mannie Scalia Barry Goodhart

2nd Place

Jeff Patterson Don Benner Dave Nehila Mike Prest

The next meeting is on June 17 at Moselem Springs GC. The format will be scored by the Callaway system.

Reminder: send us your preferred pairings or be paired by the pro shop, and update your handicaps every month.

Thank you.

Faron Stoops, Golf Chairman

Please contact Wanda with any employment or address changes, so that we can keep our records up to date.



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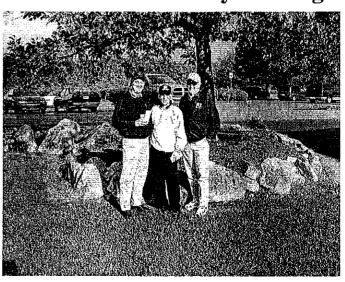
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1st Place Team - May Meeting



L-R George Barger, Mannie Scalia, Barry Goodhart

Computer Help Line

- 1. Compaq is considering changing the command "Press Any Key" to "Press Return Key" because of the flood of calls asking where the "Any" key is.
- 2. AST technical support had a caller complaining that her mouse was hard to control with the dust cover on. The cover turned out to be the plastic bag the mouse was packaged in.
- 3. Another AST customer was asked to send a copy of her defective diskettes. A few days later a letter arrived from the customer along with photocopies of the floppies.
- 4. A Dell technician advised his customer to put his troubled floppy back in the drive and close the door. The customer asked the tech to hold on and was heard putting the phone down, getting up and crossing the room to close the door to his room.
- 5. Another Dell customer called to say he couldn't get his computer to fax anything. After 40 minutes of trouble-shooting, the technician discovered the man was trying to fax a piece of paper by holding it in front of the monitor screen and hitting the "send" key.
- 6. Yet another Dell customer called to complain that his keyboard no longer worked. He had cleaned it by filling up his tub with soap and water and soaking the keyboard for a day, then removing all the keys and washing them individually.
- 7. Still another Dell technician received a call from a customer who was enraged because his computer told him he was "bad and an invalid." The tech explained that the computer's "bad command" and "invalid" responses shouldn't be taken personally.
- 8. A confused caller to IBM was having troubles printing documents. He told the technician that the computer had said it "couldn't find printer." The user had also tried turning the computer screen to face the printer -- but that his computer still couldn't "see" the printer.
- 9. An exasperated caller to Dell couldn't get her new Dell Computer to turn on. After ensuring the computer was plugged in, the technician asked her what happened when she pushed the power button. Her response, "I pushed and pushed on this foot pedal and nothing happens." The "foot pedal" turned out to be the computer's mouse.
- 10. Another customer called Compaq tech support to say her brand-new computer wouldn't work. She said she unpacked the unit, plugged it in and sat there for 20 minutes waiting for something to happen. When asked what happened when she pressed the power switch, she asked, "What power switch?"
- 11. Another IBM customer had troubles installing software and rang for support. "I put in the first disk, and that was ok. It said to put in the second disk, and had some problems with the disk. When it said to put in the third disk, I couldn't even fit it in..." The user hadn't realized that "Insert Disk 2" meant to remove Disk 1 first.
- 12. In a similar incident, a customer had followed the instructions for installing software. The instructions said to remove the disk from its cover and insert into the drive. The user had physically removed the casing of the disk and wondered why there were problems.
- 13. True story from a Novell NetWire Sys Op:

Caller: "Hello, is this Tech support?"

Tech: "Yes, it is. How may I help you?"

Caller: "The cup holder on my PC is broken and I am within my warranty period. How do I go about getting that fixed?"

Tech: "I'm sorry, but did you say a cup holder?"

Caller: "Yes, it's attached to the front of my computer."

Tech: "Please excuse me. If I seem a bit stumped, it's because I am. Did you receive this as part of a promotional at a trade show? How did you get this cup holder? Did it have any trademark on it?"

Caller: "It came with my computer. I don't know anything about a promotional. It just has '4X' on it"

At this point, the Tech Rep had to mute the caller because he couldn't stand it. He was laughing too hard. The caller had been using the load drawer of the CD-ROM drive as a cup holder and snapped it off the drive.

14. A woman called the Canon help desk with a problem with her printer. The tech asked her if she was running it under "Windows." The woman responded, "No, my desk is next to the door. But that is a good point. The man sitting in the cubicle next to me is under a window and his printer is working fine."

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The Green Sheet



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********** Mark Your Calendars!

Central Penn GCSA has scheduled the following GCSAA Chapter-Hosted seminars for 2003.

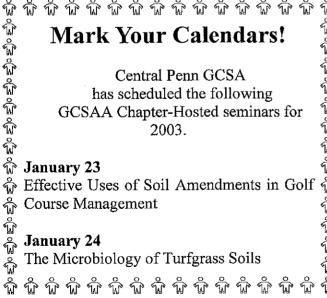
January 23

జ్బాం Effective Uses of Soil Amendments in Golf

Course Management

January 24

The Microbiology of Turfgrass Soils



2002 CPGCSA Meeting **Dates**

June 17

Moselem Springs Golf Club

Corky Knoll

July 15

Regents Glen Country Club

Mark MacDonald

Joint Meeting with Philadelphia

August 12

Lehigh Country Club

John Chassard

September 17

Butter Valley Golf Port

John Gehman

October 15

Pine Meadows Golf Complex

Randy Super

Annual Meeting